



HOUSING RESOURCES FOR TENANTS WITH DISABILITIES

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Note: Call and/or email organizations listed before visiting to confirm their hours, services provided, income requirements, and other information. No representation is made as to the quality of the work by any agency.

Prepared by:
**Los Angeles Housing Department’s
Accessible Housing Program (AChP)**



GOVERNMENT AGENCIES

City of Los Angeles Housing Department (LAHD)

www.housing.lacity.org

General Hotline: (866) 557-7368 or Dial 711 for Relay Service

Accessible Housing Program: (213) 808-8550 or email: lahd.achp@lacity.org

For information or to file a grievance based on disability or accessibility in a Covered Housing Development.

City of Los Angeles Department of Building and Safety (LADBS)

201/221 N. Figueroa Street
Los Angeles, CA 90012
(213) 473-3231
www.ladbs.org

Offices also in Van Nuys, West LA, South LA, and San Pedro accepts complaints of non-working elevators.

City of Los Angeles Department on Disability (DOD)

201 N. Figueroa Street #100
Los Angeles, CA 90012 (213)
202-2764 TTY: (213)202-3452

<https://disability.lacity.gov/>

Los Angeles County Workforce Development Aging & Disabilities Department – Adult Protective Services

(877) 477-3646 (24 hours)
<https://wdacs.lacounty.gov/services/older-dependent-adult-services/adult-protective-services-aps/>

California Department of Consumer Affairs

320 West Temple Street, Room G-10
Los Angeles, CA 90012
(800) 593-8222 within LA County
(213) 974-1452 outside LA County
(833) 223-7368 Rent Stabilization & Tenant Protections
www.dcba.lacounty.gov



DISABILITY GRIEVANCES OR COMPLAINTS

The local organizations below may be able to assist with grievances and complaints related to fair housing and disability rights, including: leasing accessible units, reasonable accommodations and modifications, effective communications, and other disability-related matters.

Accessible Housing Program, Los Angeles Housing Department (page 2)

State and Federal Fair Housing Agencies (page 4)

Communities Actively Living Independent & Free (page 8)

Disability Rights California (page 3 – Below)

Disability Rights Legal Center (page 3 – Below)

Fair Housing Council of San Fernando Valley (page 4)

Housing Rights Center (page 4)

Independent Living Center of Southern California (page 8)

DISABILITY RIGHTS

Legal advice and advocacy for disability-related legal issues. Areas covered may include housing, public benefits, transportation, special education, or other issues of access to places or services.

Disability Rights California (DRC)

350 South Bixel Street, Suite 290
Los Angeles, CA 90017
(213) 213-8000 (800) 719-5798 (TTY)
www.disabilityrightsca.org

Disability Rights Legal Center (DRLC)

1001 Wilshire Blvd., Ste 100- #3201
Los Angeles, CA 90017
(213) 736-1334 (866) 999-3752
Video Relay (213) 908-1079
www.thedrlc.org

Mental Health Advocacy Services

3255 Wilshire Blvd., Suite 902
Los Angeles, CA 90010
(213) 389-2077
www.mhas-la.org



FAIR HOUSING AGENCIES – DISCRIMINATION AND DENIAL OF RIGHTS

Organizations that provide investigations of housing discrimination complaints based on disability and other categories (such as race or family status). They also provide tenant and landlord counseling on housing rights and responsibilities.

GOVERNMENT AGENCIES:

California State Civil Rights Department (CRD)

320 West 4th Street, Suite 1000, 10th Floor
Los Angeles, CA 90013
(213) 439-6799

CRD Communication Center: (800) 884-1684
(800) 700-2320 (TTY)

Email: contact.center@calcivilrights.ca.gov
(response time: 3-5 business days)

Email: accommodations@calcivilrights.ca.gov
(844) 541-2877 for disability accommodations

www.calcivilrights.ca.gov

File online or by mail: for more information click on the link

<https://calcivilrights.ca.gov/complaint-process/>

U.S. Department of Housing and Urban Development (HUD)

Los Angeles Field Office
300 North Los Angeles Street, Suite 4054
Los Angeles, CA 90012

(213) 894-8000 or (800) 669-9777
TTY: (213) 894-8133 or California Relay service at 7-1-1

Email: ComplaintsOffice09@hud.gov
www.hud.gov/fairhousing

https://www.hud.gov/program_office/s/fair_housing_equal_opp/complaint-process

U.S Department of Justice

950 Pennsylvania Avenue NW
Washington, DC 20530
DOJ Comment Line: (202) 353-1555
Main Switchboard: (202) 514-2000
TTY/ASCII/TDD: (800) 877-8339
www.justice.gov

PRIVATE ORGANIZATIONS:

Fair Housing Council of San Fernando Valley

14621 Titus Street, Suite 100
Los Angeles, CA 91402
(818) 373-1185 (800) 487-2617
www.fhcsfv.com

Housing Rights Center (HRC)

3255 Wilshire Blvd., Suite 1150
Los Angeles, CA 90010-1509
(213) 387-8400
(800) 477-5977 (213) 201-0867 (TTY)
www.housingrightscenter.org

Disability Rights Texas

<https://disabilityrightstx.org/en/housing-discrimination-complaint-generator/>



HELP WITH ASSISTANCE ANIMALS

Organizations that provide assistance and vouchers for veterinary care, pet food, and other animal services, and counseling on rights related to assistance animals.

Note: Must be low-income for certain assistance and/or vouchers.

City of Los Angeles Animal Services

(888) 452-7381

www.laanimalservices.com

- **East Valley:** 14409 Vanowen Street, Van Nuys CA 91405
- **Harbor:** 957 N. Gaffey Street, San Pedro, CA 90731
- **Chesterfield Square / South LA:** 1850 West 60th Street, Los Angeles, CA 90047
- **North Central:** 3201 Lacy Street, Los Angeles, CA 90031
- **West Valley:** 20655 Plummer Street, Chatsworth, CA 91311
- **West Los Angeles:** 11361 West Pico Blvd., Los Angeles, CA 90064

BetterTogether Forever

P.O. Box 21172

Glendale, CA 91221

(323) 963-4299

Email: hello@peopleandpetsbtf.org

www.peopleandpetsbtf.org

Downtown Dog Rescue

P.O. Box 90035

Pasadena, CA 91109

www.downtowndogrescue.org

My Dog is My Home

P.O. Box 863329

Ridgewood, NY 11386

Email: info@mydogismyhome.org

www.mydogismyhome.org

Pets Are Wonderful Support (PAWS)

150 West 24th Street.

Los Angeles, CA 90007

(213) 741-1950

www.pawsla.org

Sam Simon Foundation Mobile Clinic

(888) 364-7729

www.ssfmobileclinic.org



HOMELESS SERVICES

Organizations that provide emergency shelter and housing for individuals and families experiencing homelessness.

Los Angeles Homeless Services Authority (LAHSA)

707 Wilshire Blvd. 10th Floor
Los Angeles, CA 90017
(213) 683-3333
www.lahsa.org

Homeless Services Hotline: (213) 225-6581
(7:30 a.m. - 5:00 p.m.) Or DIAL 211 for a referral to Emergency Shelter or other services for homeless individuals and families

LAHSA has numerous resources for emergency shelter and housing for individuals and families, AND, will assist with locating permanent affordable housing. Visit their website, or call for assistance.

Covenant House California

1325 North Western Ave.
Los Angeles, CA 90027
(323) 461-3131
www.covenanthousecalifornia.org

Non-Profit youth shelter providing support for youth experiencing homelessness, ages 18-24. Has emergency shelter programs, a transitional housing program, a Supportive Apartment Program, and a Rapid Re-Housing program.

The Midnight Mission

601 South San Pedro Street
Los Angeles, CA 90014
(213) 624-9258
www.midnightmission.org



APPENDIX 10
HOUSING LOCATION ASSISTANCE

Online listings of affordable housing that can be searched by area and other categories. You may also contact these organizations by telephone.

Note: Many of the properties included in these listings have waitlists.

City of Los Angeles Affordable and Accessible Housing Registry

(213) 808-8550
www.accesshousingla.org

County of Los Angeles Housing Resource Center

(877) 428-8844
 711 (TTY)
www.housing.lacounty.gov

Comprehensive Housing Information and Referrals for People Living with HIV/AIDS (CHIRP/LA)

150 West 24th Street.
 Los Angeles, CA 90007
 (213) 741-1951 (877) 724-4775
www.chirpla.org

Housing Rights Center (HRC) - Project Place (monthly rental listings)

3255 Wilshire Blvd., Suite 1150
 Los Angeles, CA 90010-1509
 (213) 387-8400
 (800) 477-5977 (213) 201-0867 (TTY)
www.housingrightscenter.org



INDEPENDENT LIVING CENTERS

Organizations that provide a variety of services and assistance to help Individuals with Disabilities live independently. These organizations provide assistance locating housing, reporting housing discrimination, and resolving other housing issues (independent living skills, peer counseling, assistive technology, personal assistance services, information, and referrals).

Communities Actively Living Independent & Free (CALIF)

634 S. Spring Street., 2nd Floor
Los Angeles, CA 90014
(213) 627-0477
(213) 623-9502 (TTD/TTY)
www.calif-ilc.org

Disabled Resource Center

2750 East Spring Street., Suite 100
Long Beach, CA 90806
(562) 427-1000
(562) 427-1366 (TTY)
www.drcinc.org

Disability Community Resource Center (DCRC)

12901 Venice Blvd.
Los Angeles, CA 90066
(310) 390-3611 (888) 851-9245
www.dcrc.co

Independent Living Center of Southern California

14354 Haynes Street
Van Nuys, CA 91401
(877) 452-4227 (818) 988-9525
(818) 988-3533 (TTD/TTY)
www.ilcsc.org

Southern California Resource Services for Independent Living

7830 Quill Drive, Suite D
Downey, CA 90242
(562) 862-6531
(626) 407-3562 (Video Phone)
www.scrs-ilc.org

Southern California Resource Services for Independent Living

1000 S. Fremont Ave., Building B1,
Suite B10100
Alhambra, CA 91803
(626) 587-5010
(626) 407-3562 (Video Phone)



LANDLORD/TENANT ASSISTANCE, RENT STABILIZATION, HABITABILITY & CODE ENFORCEMENT

Organizations and websites that provide a variety of assistance on landlord/tenant issues, Rent Stabilization (aka Rent Control), Habitability, and Code Enforcement.

Coalition for Economic Survival (CES): Tenants Rights Legal Clinic

616 Shatto Place
Los Angeles, CA 90005
(213) 252-4411
(800) 477-5977
Email: HelpingLArenters@gmail.com
www.cesinaction.org

One-on-One counseling via Zoom every Saturday at 10a.m. Those seeking assistance will need to register by sending an email request to the email address above. Organization will provide accommodations for Spanish and Russian speakers.

Inquilinos Unidos/United Tenants

1709 West 8th Street, Suite B
Los Angeles, CA 90017
(213) 483-7497
Email: info@inquilinosunidos.org
www.inquilinosunidos.org

Provides assistance to tenants via phone and assistance with legal issues regarding landlord-tenant issues. Calls and email returned within 1-2 business days.

Stay Housed L.A.

(888) 694-0040
www.stayhousedla.org

Provides listing of workshops for tenants and resources for legal assistance.

Strategic Actions for a Just Economy (SAJE)

152 West 32nd Street
Los Angeles, CA 90007
(213) 745-9961
Email: info@saje.net
www.saje.net

Office is closed to the public. SAJE provides weekly Tenant Action Clinic and resources to tenants for tenant-landlord disputes and other issues.



LEGAL ASSISTANCE - EVICTION DEFENSE

Organizations that provide legal consultations and/or legal representation for tenants with eviction cases.

BASTA

1545 Wilshire Blvd, Suite 600
Los Angeles, CA 90017
(213) 736-5050
www.basta.org

Legal assistance for those facing eviction or bringing a lawsuit against landlords. Also provides general housing advice and assistance for other tenant issues.

Bet Tzedek Legal Services

3250 Wilshire Blvd., 13th Floor
Los Angeles, CA 90010
(323) 939-0506
www.bettzedek.org

Free legal assistance for low-income people, including seniors and disabled. Counseling or legal representation, depending on case. Handles housing issues and a wide range of other legal needs.

Eviction Defense Network

205 South Broadway, Suite 820
Los Angeles, CA 90012
(213) 385-8112
www.edn.la/

Assistance in pre-eviction, non-eviction, eviction, and notice to vacate. Provides before and after eviction consultations, trial preparations, and tenant workshops/classes. Sliding fee scale, no income limit.

Inner City Law Center

1309 East 7th Street
Los Angeles, CA 90021
(213) 891-2880
www.innercitylaw.org

Legal assistance in pre-eviction, non-eviction, and eviction matters, as well as Notice to Vacate. Before and after eviction consultations and trial preparations. First-come, first-served basis. Sliding fee scale, no income limit.

Legal Aid Foundation of Los Angeles (LAFLA)

1102 Crenshaw Blvd.
Los Angeles, CA 91205
(800) 399-4529
www.lafla.org

Legal help in eviction defense, housing rights, immigration, employment, family, and criminal expungement matters.

Shriver Housing Project LA (Eviction Assistance Center)

(818) 485-0576
Email: Shrivershpublic@nlsia.org
www://nlsia.org/services/self-help-centers/
Assistance for tenants with cases filed at Stanley Mosk Courthouse and your landlord is a lawyer. Only providing remote services until further notice.



LEGAL ASSISTANCE FOR HOUSING AND MORE

Organizations that provide legal consultations, legal representation, and/or referrals for tenants for various housing issues; public benefits; seniors, veterans, immigrant rights; family law, and others. May be required to be low-income for assistance.

Asian Americans Advancing Justice

1145 Wilshire Blvd., 2nd Floor

Los Angeles, CA 90017

(213) 977-7500 (888) 349-9695

www.ajsocal.org

Legal assistance in housing, immigration, family law. Also, helps those facing foreclosures or who have problems with their rental units, with a focus on limited-English speaking immigrant homeowners and tenants.

Community Legal Aid SoCal

725 West Rosecrans Ave.

Compton, CA 90222

(800) 834-5001

(310) 638-5524

www.communitylegalsocal.org

Los Angeles Center for Law and Justice (LACLJ)

5301 Whittier Blvd., 4th Floor

Los Angeles, CA 90022

(323) 980-3500

www.laclj.org

Neighborhood Legal Services of Los Angeles

1104 East Chevy Chase Blvd.

Glendale, CA 91205

(800) 433-6251

www.nlsla.org

Free legal assistance to low-income people living in the San Fernando and San Gabriel Valleys, Glendale, Pasadena, and Pomona in housing, public benefits, workers' rights, family law, and more.

Call if your case is filed in the Van Nuys Court. Counsel and advice, brief help filling out papers and representation depending on case.

Public Counsel

610 S. Ardmore Ave.

Los Angeles, CA 90005 (213) 385-2977

www.publiccounsel.org



MENTAL HEALTH SERVICES

Organizations that provide educational programs, counseling services, advocacy, and additional resources for individuals and families affected by mental illness.

**Los Angeles County
Department of Mental Health**
(800)-854-7771
Dial 711 (TTY)
dmh.lacounty.gov

988 Suicide & Crisis Lifeline
Dial 988
www.988lifeline.org
24-hour hotline

**National Alliance of Mental Illness (NAMI)
Urban Los Angeles**
4305 Degnan Blvd, Suite 104
Los Angeles, CA 90008
(323) 294-7814
www.namiurbanla.org

Mental Health Advocacy Services
3255 Wilshire Blvd., Suite 902
Los Angeles, CA 90010
(213) 389-2077
www.mhas-la.org



TRANSPORTATION

Organizations that provide free and/or low-cost non-emergency transportation services for Individuals with Disabilities. MTA provides information only on their accessible features.

Access

(800) 827-0829
(800) 827-1359 (TDD)
www.accessla.org

City of Los Angeles Department of Transportation's (LADOT) Cityride Program

P.O. Box 866003
Los Angeles, CA 90086
(213, 310, 323, or 818) 808-7433
(800) 559-1950 (TDD)
www.ladottransit.com/cityride

L.A. Care Health Plan - Transportation Services

(must be a member of this health plan)
(888) 839-9909
Dial 711 (TTY)
www.lacare.org/members/member-support/transportation
May require prior authorization depending on your plan. Call member services for details.

Los Angeles County - Department of Public Health

Office of Women's Health, Domestic Violence Housing, and Support Services (DVHSS)

1000 S. Fremont Ave, Building A-9 East, Unit #105
Alhambra, CA 91803
(626) 293-2600
owh@ph.lacounty.gov
www.publichealth.lacounty.gov/owh/OWHcontacts.htm

MTA – Metro

(information on accessible features only)
(800) 827-0829
www.metro.net/riding/riders-disabilities



VETERAN RESOURCES

Organizations that provide supportive resources for housing, financial assistance, financial planning, employment, legal assistance, counseling, and more.

211LA Veteran Services

Dial 211
www.211la.org/resources/subcategory/veteran-services

Los Angeles County Department of Mental Health Veterans Services

"Bob Hope Patriotic Hall"
1816 South Figueroa Street
Los Angeles, CA 90015
(800) 854-7771, *3
dmh.lacounty.gov/veterans/

Los Angeles County Development Authority: Veterans Affairs Supportive Housing (VASH) Program

11301 Wilshire Blvd., Building 257
Los Angeles, CA 90073
(310) 478-3711
<https://www.lacda.org/homelessness/veterans-affairs-supportive-housing>

Los Angeles County Military and Veterans Affairs

1816 South Figueroa St
Los Angeles, CA
1-877-4LA-VETS
mva.lacounty.gov/

U.S. Department of Veteran Affairs: Supportive Services for Veteran Families

(877) 424-3838
www.va.gov/homeless/

1736 Family Crisis Center

1044 Figueroa Street
Wilmington, CA 90744
(424) 772-5668
www.1736familycrisiscenter.org

Foundation for Women Warriors

5062 Lankershim Blvd, #3013
Los Angeles, CA 91601
(310) 733-2450
www.foundationforwomenwarriors.org/

Mental Health America of Los Angeles

200 Pine Ave Suite 400
Long Beach, CA 90802
(562) 285-1330
www.mhala.org/services-and-programs/veterans/

The Salvation Army (Southern California) Veterans Services

(310) 477-9539
www.salvationarmy-socal.org/southern-california/Veterans

Volunteers of America Los Angeles

(424) 349-1040 ext 9050
www.voala.org/services/veterans/